



FOCUS ON INFLUENCE

Focus on influence

Designed for professionals who wish to raise their mastery of interpersonal skills to a higher level. This course is about developing personal insight, flexibility of approach and the ability to achieve goals with others, whilst at the same time maintaining or enhancing a relationship with the other party.

Key outcomes

Focus on Influence has been delivered in a wide variety of different cultures worldwide, and is usually perceived as a perfect mix of solid learning and a great experience.

Upon completion of the program you will:

- •have increased your flexibility in using your influence behaviors in different situations;
- •understand how others experience your influence behavior;
- •know what you could change to be more effective;
- •be able to apply a simple behavioral model;
- •acquire insight into (inter)personal behavior and its impact;
- •continue your development after the program, at home and at work.

3,5 day workshop – an intense training program that really challenges the participant's attitude and perspective on the main topics of influencing and effective communication.

The course includes an evening program and overnight stay in a hotel usually in The Netherlands. We work in small groups of 12/15 participants with two or three experienced trainers to assure sufficient personal coaching.

Program language is English and/ or Dutch. Other locations are possible on request.

Target group

- •People accountable for results but with no formal authority.
- •People dealing with customers, suppliers, contractors and partners, both inside and outside their organization.
- •Managers who want to get their team to do things because they 'want to' rather than 'have to'.
- •Technical specialists and professional who have no line authority but need to influence.
- •Individuals who want to master how to present their ideas, build positive working relationships, and deal with people at all levels.

FOCUS ON INFLUENCE COURSE FLOW

Pre-course online 360° assessment



3,5 days residential workshop

Diagnosis and analysis of behaviour

Exploring influence behaviour

Self-directed 'Open Space' practice

Application to a real life situation



Personal Action Plan



On-going support & coaching available